

Corporate Profile

Presentation



About CHULIA

Chulia Middle East stands as a leading force in the realm of facilities management, seamlessly connecting technical excellence from Malaysia to Dubai. We have been in the UAE market since 2015 and specialize in refining business infrastructures with precision, ensuring our commitment to superior standards. From healthcare and education to automotive and beyond, our tailored facility solutions redefine industry benchmarks, contributing to the success of every enterprise we serve.

At the heart of our innovative mastery lies a dedication to predictive maintenance, proactively shaping the future reliability of facilities. We leverage Smart IoT Solutions, Software-Driven Facilities Management Systems and Energy Management Systems to elevate maintenance and business operations.





Mission & VISION

MISSION

To provide comprehensive, sustainable, and costeffective facilities management services, leveraging our expertise and cutting-edge technology to enhance the value and performance of our clients' assets.

VISION

To become the foremost choice for facility management solutions in the Middle East, known for innovation, sustainability, and unwavering commitment to our clients.

Our JOURNEY

1995



Incorporation of Chulia Malaysia

2011



Integrated FM Solution for Govt. Contracts

2012



FM Incl. Energy Mngt. Contract for Govt. [Malaysia]

2013



BEMS Contract for

2015



Dubai Joint Venture [Al Nabooda FM Co. LLC]



2016



- Frost & Sullivan Award [Malaysia]

2017



- Frost & Sullivan Award
- Chulia [Cambodia]
- Dubai Smart City Award

2018



FM Digitization Program with UKM Bangi

2020



Indonesia Joint Venture [Muhammadiyah]

2021



Qatar Joint Venture

2023



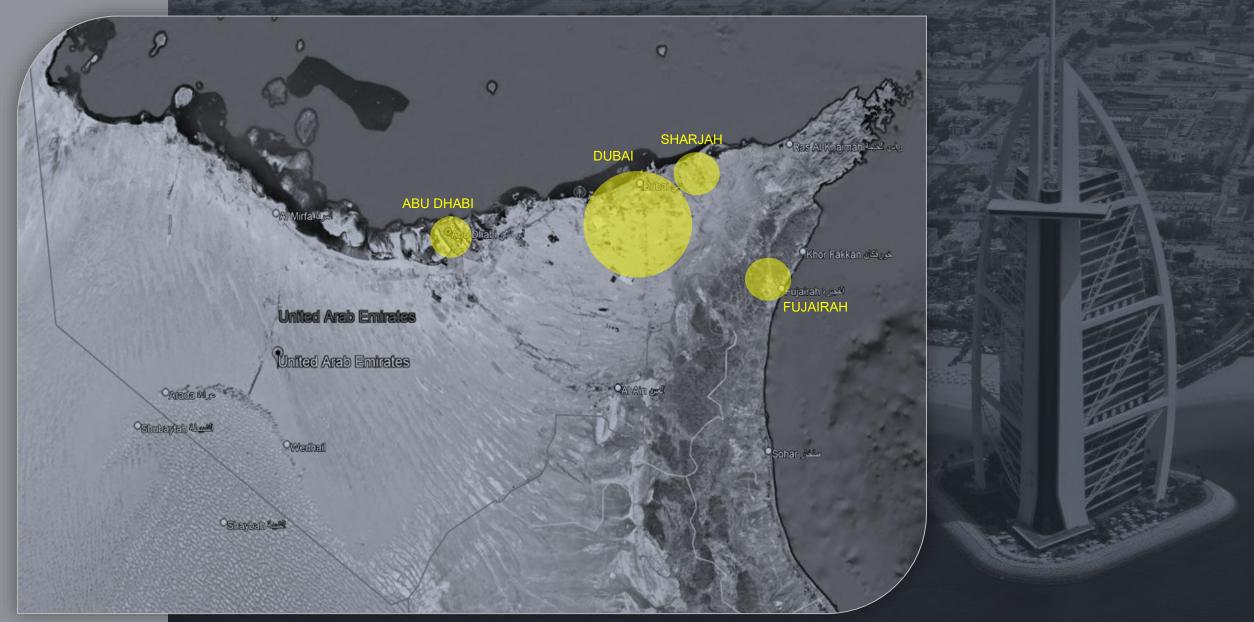
Corporate Re-Branding [Chulia Middle East]

2024



CME's Own

CHULIA In UAE



Our LEGACY

Extending our influence across the globe, we bring decades of experience and a dedicated team to deliver unparalleled Facilities Management services for an inspiring legacy.

4

Countries of Global Presence

Extending our influence across four countries by exporting FM expertise and instilling robust FM business principles and an ethical code of conduct to foster enduring business partnerships.

> 500

500 FM Contracts

Solidifying our role as a dependable FM extension arm with over 500 contracts signed since 1995, supporting clients as they refocus on their core business.



Years of Learning & Experience

Garnering invaluable engineering insights and knowledge over the last 25 years, contributing to continuous growth and development.

> 700

Committed Staff

Upholding the company's brand and core values through a team of more than 700 dedicated professionals since our inception.



Organization Structure



License Certification



License No.

Company Name

Business Name

License Category

Legal Type

Expiry Date

D&B D-U-N-S ⊕ No



تاريخ الإصدار

رقم الرخصة الام

عضوبة الغرفة

رقم الإيصال

تفاصيل الرخصة / License Details

رخصة تجارية **Commercial License**

	7.	727283	
		شوليا ميدل ايست للخدمات الفنية ش.ذ.م.م	اسم الشركة
	CHULIA MIDDLE EAST TECHNICAL SERVICES L.L.C		
		شوليا ميدل ايست للخدمات الفنية ش.ذ.م.م	الاسم التجاري
	CHULIA MIDDLE EAST TECHNICAL SERVICES LL.C		
y	Dep. of Economic Development	دائرة التنمية الاقتصادية	فئة الرخصة
	Limited Liability Company(LLC)	ذات مسئولية محدودة	الشكل القانوني

Issue Date

Main License No

			License Me	الاطراف / mbers
الحصص / Share	الصفة / Role	الجنسية / Nationality	الإسم / Name	رقم الشخص/.No
	مدير / Manager	ماليزيا / Malaysia	شافعی بن احمد	1427927
		Si	HAHFIE BIN AHMAD	
	مدير / Manager	ماليزيا / Malaysia	فضلی ازوان بن ا جلیل	1777134
		F	AZLY IZWAN BIN A JALIL	

نشاط الرخصة التجارية / License Activities

17/02/2015

727283

247538

خدمات تنظيف المباني والمساكن | صيانة المباني | تركيب انظمة التكييف والتهوية وتنقية الهواء وصيانتها | اعمال الاصباغ والدهانات | تركيب الأسقف المعلقة و القواطع الخفيفة | مقاولات انشاء خطوط نقل الكهرباء واصلاحها | اعمال تركيب المعدات الكهروميكانيكية وصيانتها | خدمانـّ التطهير والتعقيم | صيانة احواض السباحة | أعمال النجارة و تركيب الأرضيات الخشبية | مقاولات انشاء شبكات ومحطات الصرف الصحي واصلاحها | تركيب الخيام والمظلات | تركيب التجهيزات والاجزاء المعدنية | اعمال ترميم الابنية الاثرية

Building Cleaning Services | Building Maintenance | Air-Conditioning, Ventilations & Air Filtration Systems Installation & Maintenance | Painting Contracting | False Ceiling & Light Partitions Installation | Electric Power Lines Contracting | Electromechanical Equipment Installation and Maintenance | Disinfection & Sterilization Services | Swimming Pools Maintenance | Carpentry & wood Flooring Works | Sewage & Drainage Contracting | Tents & Sheds Installation | Metal Par & Erections Contracting | Historical Sites Restoration

تاريخ الطباعة 11:02 Print Date 12/03/2025

16/02/2026

وثيقة إلكترونية معتدة وصادرة بدون توقيع من دائرة الاقتصاد والسياحة في دبي المراجعة صحة البيانات الواردة في الرخصة برجي مسح رمزا الاستجابة السريعة This is a certified e-document issued without signature by the department of Economy and Tourism . Kindly scan the QR Code to verify the certificate



Facilities Management Services

Swimming Pools Maintenance

Carpentry & wood Flooring Works

Sewage & Drainage Contracting

Electric Power Lines Contracting

Disinfection & Sterilization Services

Metal Parts & Erections Contracting

False Ceiling & Light Partitions Installation

Electromechanical Equipment Installation and Maintenance

Air-Conditioning, Ventilations & Air Filtration Systems Installation

Building Cleaning Services

Painting Contracting

Building Maintenance

& Maintenance

THE EMIRATES

Tents & Sheds Installation

Historical Sites Restoration

Specialized Piping & Related Fittings Contracting



أنشطة السحل / Register Activities

خدمات ادارة منشآت صيانة احواض السباحة أعمال النجارة و تركيب الأرضيات الخشبية تركييب شبكات الانابيب والتمديدات التخصصية مقاولات انشاء شبكات ومحطات الصرف الصحي واصلاحها خدمات تنظيف المباني والمساكن اعمال الاصباغ والدهانات صيانة المباني مقاولات انشاء خطوط نقل الكهرباء واصلاحها تركيب الأسقف المعلقة و القواطع الخفيفة خدمات التطهير والتعقيم اعمال تركيب المعدات الكهروميكانيكية وصيانتها تركيب انظمة التكييف والتهوية وتنقية الهواء وصيانتها

> تركيب الخيام والمظلات تركيب التجهيزات والاجزاء المعدنية اعمال ترميم الابنية الاثرية











- * ترهين /توديع المخزونات / الاثاث والموجودات الاخري للطرف الثاني والبنوك.
- * إجراءات المحاسبة والبدل والمقايضة والتسوية والتسليم والاستلام والصلح والأداء والإسقاط والتنازل بعوض أو بغير عوض. * أن يحيلان كل أو أي من هذه السلطات إلى اي شخص اخر.
 - * يكون للمديران المستولية الكاملة عن اعمال الشركة واداراتها.
 - * يكون للمديران كافة الصلاحيات الضرورية لإدارة الشركة
 - * والتوقيع نيابة عنها والقيام بجميع الاعمال التي تقتضيها اغراضها.
- أعلى المدير الالتزام الكامل بقوانين دولة الامارات العربية المتحدة وخاصة وزارة العمل ولا يستخدم اي عامل ليس على كفالة الشركة او ان يترك العمال او الموظفين الذين على كفالة الشركة للعمل في شركة اخرى بدون عقد مصدق بين الشركة ويكون المدير مسؤول مسؤولية كاملة اذا لم يلتزم بهذه القوانين امام الجهات الحكومية.

ثالثا ": تليت أحكام هذه الاتفاقية على الأطراف وتفهموا ووقعوا أمام السيد كاتب العدل.

Appendix to Amend the Contract of a Limited Liability Company

On the day Friday, dated 28 / 02 / 2025, an agreement was made between:

Mr. Shahfie Bin Ahmad .1

Nationality: Malaysian

ID: 784196916678509

Date of Birth: 15/04/1969

(Hereinafter referred to as the first party)

CHULIA FACILITIES MANAGEMENT SDN BHD .2

Nationalitu: Malausia

License Number: 343748-T

Address: Illisma Chulia, No. 5 & 7, Jalan Tasik, Selatan 3

Bandar Tasik Selatan, Kuala Lumpur, Malaysia

Represented by Mr. Shahfie Bin Ahmad under the power of attorney issued by Chulia Facilities Management Snd Bhd with certification

number 14889283 at the Embassy of the United Arab Emirates in Malaysia

(Hereinafter referred to as the second partu)

Preamble

- A limited liability company had previously been established between the first and second parties above under the trade name CHULIA MIDDLE EAST TECHNICAL SERVICES LLC) - Limited Liability ", based on the incorporation contract issued by the Dubai) Economic Department on 17/02/2015 with number 727283, - referred to hereinafter as (the Company) which was granted its commercial license by the Dubai Economy and Tourism under the same trade name.

-: Whereas the parties desire to change the company's manager, Mr. Muhammad Nazmi Bin Amri, and add a new manager The parties above acknowledge their eligibility to contract and have agreed to the following:

First: The aforementioned preamble is an integral part of this contract.

The following managers (singly / jointly) shall take over the management of the company with all necessary powers:

Shahfie Bin Ahmad .1

Nationalitu: Malausia

ID: 784196916678509

Date of Birth: 15/04/1969

Address: Dubai, UAE

Mr. Fazly Izwan Bin A Jalil .2 Nationality: Malaysian

ID: 784197457358725

Date of Birth: 13/04/1974

Address: Dubai, UAE

- The company manager shall have all executive authorities to manage the company in all administrative, financial, and commercial

تاريخ الطباعة 11:02 Print Date 12/03/2025 11:02

يمكنك الآن تجديد رخصتك التجارية من خلال الرسائل النصية القصيرة، أرسل رقم الرخصة إلى 6969 (دو/

Get FRFF anness to Zoho One for the first

اتصالات) للحصول على اذن الدفع. Now you can renew your trade license by sending a text message (SMS). Send your trade license

وثيقة الكثرونية معتمدة وصائرة بنون توقيع من دائرة الاقتصاد والسياحة ثي نبي المراجعة صحة البيانات الواردة في الرخصة يرجي مسح رمز الاستجابة السريعة This is a certified e-document issued without signature by the department of Economy and Tourism Xindly scan the OR Code to verify the certificate

تم إنجاز هذه المعاملة الكترونياً و لا تحتاج أي ختم أو توقيع إضافي 🕴 ملك 2025/88162 🕳 صفحة 3 من 7 رقم المحرر:1/2025/360136





License Certification

CERTIFICATE OF REGISTRATION



This is to certify that

CHULIA MIDDLE EAST TECHNICAL SERVICES L.L.C.

P.O. Box 111379, Dubai, United Arab Emirates

Operates an Environmental Management System which has been assessed as conforming to:

ISO 14001:2015

For the Scope of Activities:

Integrated Facilities Management Services for Hard/Technical services which includes HVAC (Heat Ventilation Air Conditioning), ACMV (Air Conditioning Mechanical Ventilation), Mechanical, Electrical, Plumbing System Maintenance, Minor Civil Works and General Building Maintenance, Soft /Support Services, Specialized and Value add Services for Real Estate, Community Management, Owners Association, Property Management, Residential and Commercial Buildings, Healthcare Sector, Manufacturing Sector, Government Sector, Financial Institution. Automotive Sectors, Education Sectors such as School and Universities, Factories and Warehouse Sectors

Certificate Number:

UAE/5/2706266992

Date of Initial Assessment: Date of Registration:

30/10/2021

Date Re-Issued:

05/11/2020 05/11/2023 05/11/2025

Date of Expiry:

This Certificate remains the property of Peers Quality Assurance Limited Suite 3. Rossway Business Centre Wharf Approach Aldridge WS9 8BX England www.pgal.co.uk

For verification of this certificate, please contact the PQAL UK Office



Certificate approved by:

Chris McMillan - Managing Director

Peers Quality Assurance Limited

CERTIFICATE OF REGISTRATION



This is to certify that

CHULIA MIDDLE EAST TECHNICAL SERVICES L.L.C

P.O. Box 111379, Dubai, United Arab Emirates

Operates a Health & Safety Management System which has been assessed as conforming to:

ISO 45001:2018

For the Scope of Activities:

Integrated Facilities Management Services for Hard/Technical services which includes HVAC (Heat Ventilation Air Conditioning), ACMV (Air Conditioning Mechanical Ventilation), Mechanical, Electrical, Plumbing System Maintenance, Minor Civil Works and General Building Maintenance, Soft /Support Services, Specialized and Value add Services for Real Estate, Community Management, Owners Association, Property Management, Residential and Commercial Buildings, Healthcare Sector, Manufacturing Sector, Government Sector, Financial Institution, Automotive Sectors, Education Sectors such as School and Universities, Factories and Warehouse Sectors

Certificate Number:

UAE/5/3544675376

Date of Initial Assessment: 31/10/2021

Date of Registration: Date Re-Issued:

Date of Expiry:

05/11/2020

05/11/2023 05/11/2025

This Certificate remains the property of Peers Quality Assurance Limited Suite 3, Rossway Business Centre Wharf Approach Aldridge WS9 8BX England www.pgal.co.uk For verification of this certificate, please contact the POAL UK Office



Certificate approved by:

Chris McMillan - Managing Director

Peers Quality Assurance Limited



CERTIFICATE OF REGISTRATION



This is to certify that

CHULIA MIDDLE EAST TECHNICAL SERVICES L.L.C.

P.O. Box 111379, Dubai, United Arab Emirates

Operates a Quality Management System which has been assessed as conforming to:

ISO 9001:2015

For the Scope of Activities:

Integrated Facilities Management Services for Hard/Technical services which includes HVAC (Heat Ventilation Air Conditioning), ACMV (Air Conditioning Mechanical Ventilation), Mechanical, Electrical, Plumbing System Maintenance, Minor Civil Works and General Building Maintenance, Soft /Support Services, Specialized and Value add Services for Real Estate, Community Management, Owners Association, Property Management, Residential and Commercial Buildings, Healthcare Sector, Manufacturing Sector, Government Sector, Financial Institution, Automotive Sectors, Education Sectors such as School and Universities, Factories and Warehouse Sectors

Certificate Number:

UAE/5/2895768887

05/11/2025

Date of Initial Assessment: 28/10/2021 Date of Registration: 05/11/2020 Date Re-Issued: 05/11/2023

Date of Expiry:

Certificate approved by:

Chris McMillan - Managing Director

Peers Quality Assurance Limited





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WS9 8BX England www.ngal.co.uk

For verification of this certificate, please contact the PQAL UK Office

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Plumbing & Domestic Water System



Air Conditioning / HVAC System



Building Mechanical System



Electrical System



Civil & Carpentry Works







MEP Refurbishment Works

Swimming Pools Works



Fit Out Works



Robotic Duct Cleaning

Our Services

Maintenance & Support Services



Housekeeping Services



Security Services



Landscaping Services



Pest Control Services



Waste Management Services



Concierge & Office Boy Services



Food & Catering Services



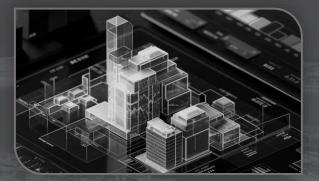
Heritage Building Maintenance



Façade Cleaning Services

S

Our Services



Building Management System

Specialized FM Services



Fire Fighting System



BMU System



Waterproofing Works



Automatic Door & Gate Barrier



Access Control System



Grease Trap Maintenance



Water Tank Services



Generator Maintenance

Consultancy Services



Industry We Serve



Automotive



Educational Facilities



Healthcare



Government Facilities



Residential



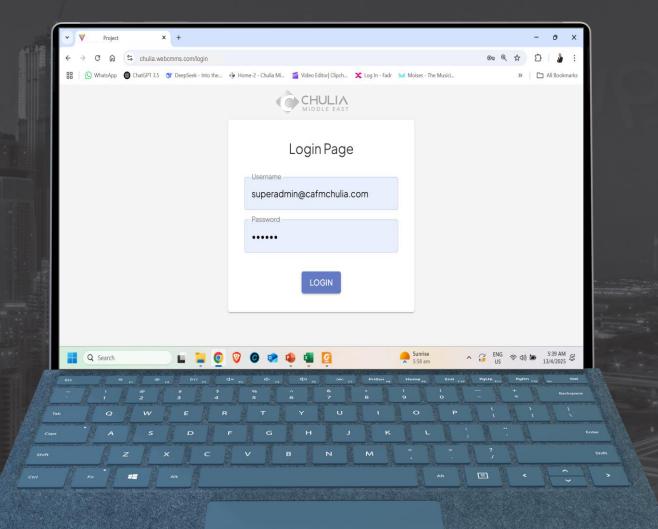
Shopping Mall & Commercial Space

Maintenance Management & Reporting System

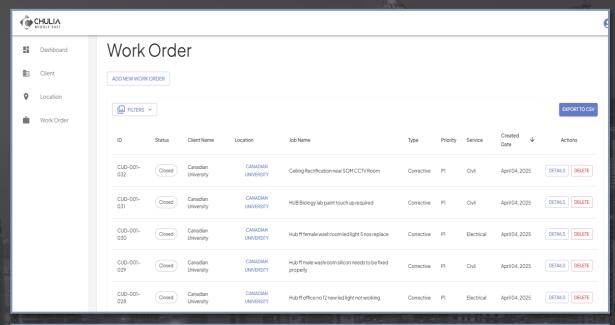
Chulia's very own Computerized
Maintenance Management System [CMMS]
developed internally by our IT team

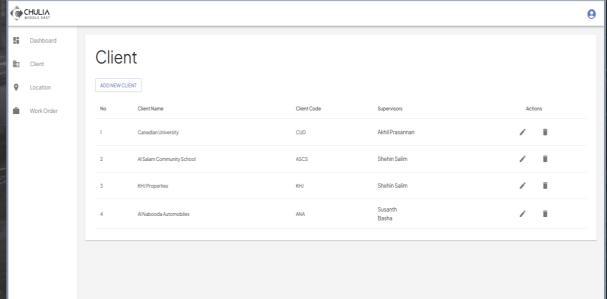


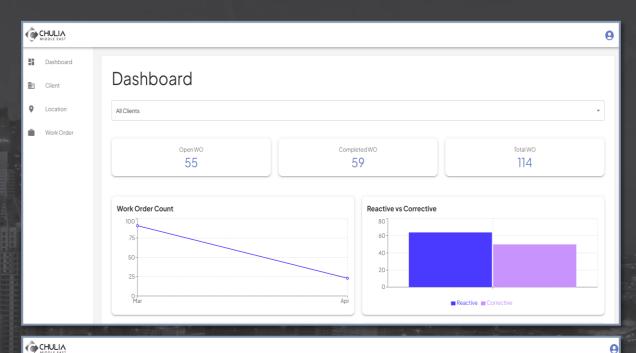
- √ Cloud-Based & Mobile-First Design
- ✓ Work Order Automation & Tracking
- √ User-Friendly Interface
- ✓ Seamless Integration Capabilities
- √ Asset & Inventory Management
- ✓ Work Order Automation & Tracking
- ✓ Advanced Reporting & Analytics
- √ Security & Data Protection
- ✓ Sustainability & Energy Efficiency Insights
- √ Scalability & Multi-Site Support
- ✓ AI-Powered Maintenance Intelligence



Maintenance Management & Reporting System

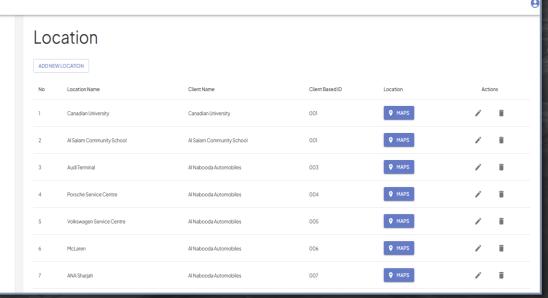




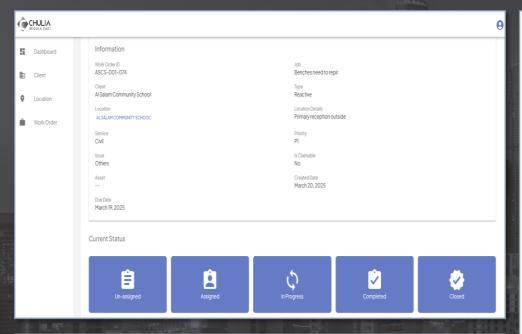


Dashboard

⊞: Client



Maintenance Management & Reporting System



Activity Log Action April 04, 2025 at 14:28:43 User Akhil Prasannan created this work order April 04, 2025 at 14:28:54 User Akhil Prasannan assigned Vishnu as Technician for this work order April 04, 2025 at 14:29:01 User Akhil Prasannan assigned Asim as Technician for this work order April 04, 2025 at 14:29:03 User Akhil Prasannan updated work order status from "Un-assigned" to "Assigned" April 04, 2025 at 14:29:14 User Akhil Prasannan uploaded images April 04, 2025 at 14:29:22 User Akhil Prasannan updated work order status from "Assigned" to "In Progress" April 04, 2025 at 14:29:31 User Akhil Prasannan uploaded images April 04, 2025 at 14:29:47 $User\,Akhil\,Prasannan\,updated\,work\,order\,completion\,with\,resolvement:\,Belt\,Replaced,\,and\,material\,used:\,Belt\,2\,nos\,alternative and anticolor of the completion of the complet$ April 04, 2025 at 14:29:52 User Akhil Prasannan updated work order status from "In Progress" to "Completed" April 04, 2025 at 14:29:54 User Akhil Prasannan updated work order status from "Completed" to "Closed"

Work Order Report

Work Order Information

CUD-001-019
Som building ff exam class room ac blower motor belt replaced
Canadian University
Canadian University
Som building ff class room area
Corrective
Mechanical
P1 - Critical
4/4/2025
Blower
No

Assignment

Supervisors:

Akhil Prasannan

Technicians:

- Vishnu
- Asim

Resolution Details

Resolvement:

Belt Replaced

Material Used:

Belt 2 nos

Documentation

Initial Images:



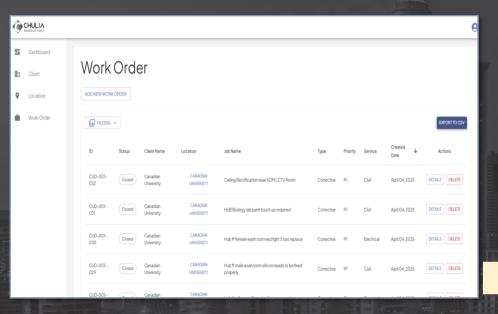
Image 1

After Images:

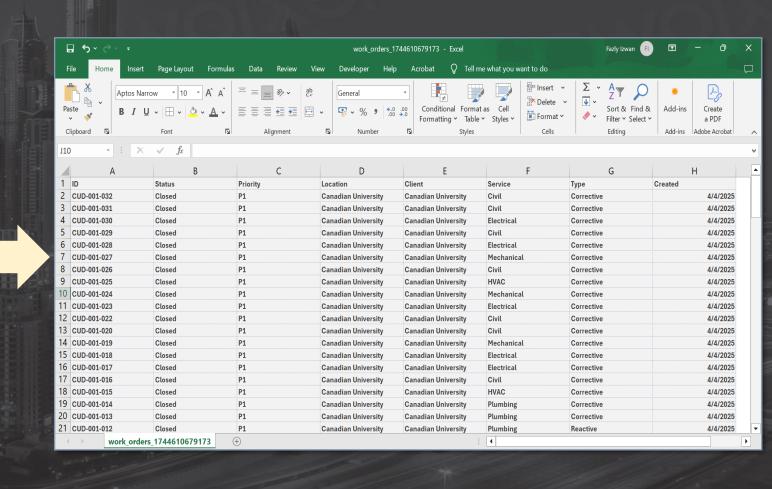


Image 1

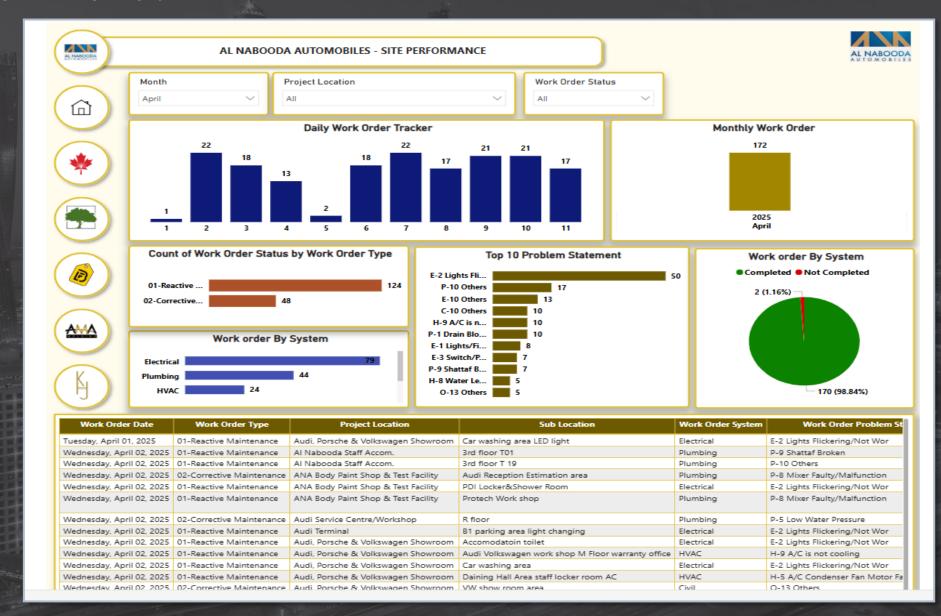
Maintenance Management & Reporting System





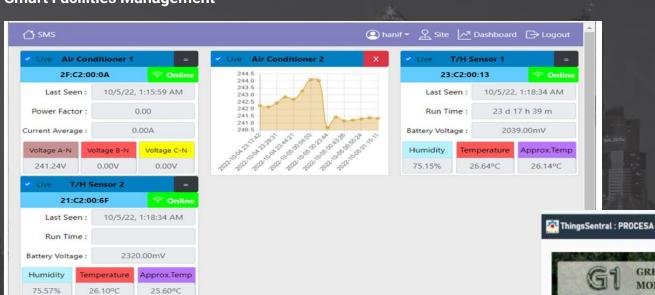


Maintenance Management & Reporting System



75.57%

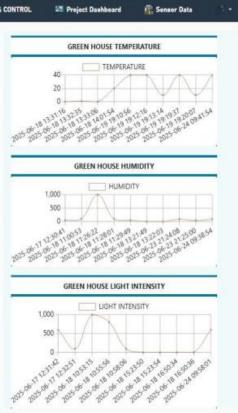
Smart Facilities Management











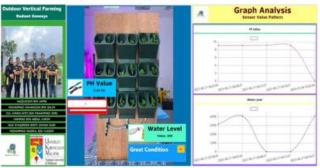
Smart Facilities Management



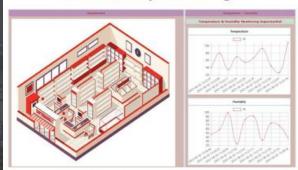
Power Quality Monitoring



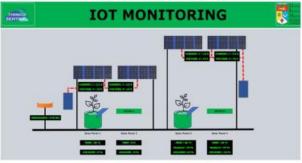
Vertical Farming



Outdoor Vertical Farming



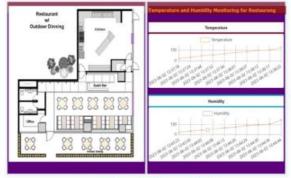
Shop temperature & humidity monitoring



Smart farming monitoring & control



Smart Factory



Smart Home System





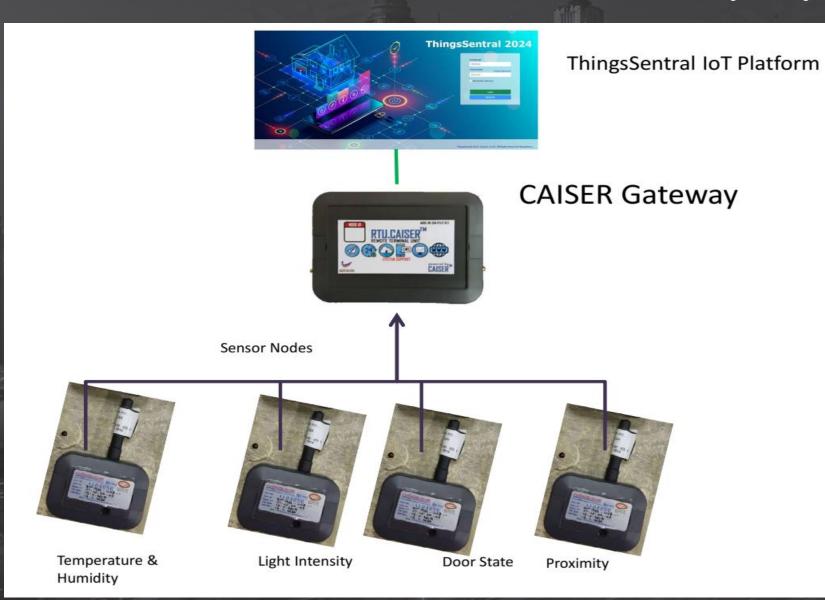
Smart Facilities Management

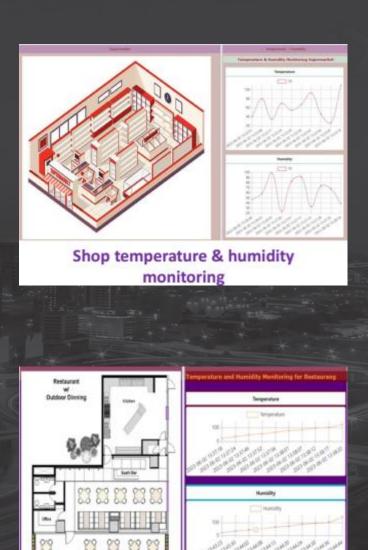
IoT Devices for Remote Building Monitoring





IoT Devices for Remote Building Monitoring





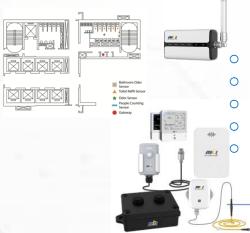
Smart Home System

Technology & Innovation



Connectivity

- Enabled through cutting edge connectivity
- High Bandwidth & Channel
- Bonding
- Low Latency
- Improved Reliability



WeCare

- Health monitoring
- Location tracking
- Social distancing
- Geofencing

Smart Building

Water flow/level

Temperature Ambiance

Air pressure, humidity

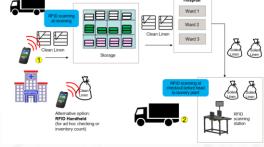
BLISS-lighting sensor













Overhead

- Wash cycle monitoring
- Linen level monitoring (clean/unclean)

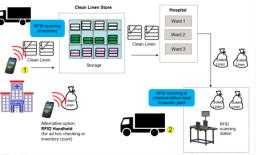


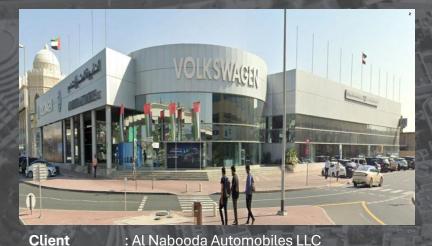


People Management

- Location Monitoring,
- Automated attendance system
- o On-site presence & detection
- o Identification







Client Location Service

: VW Showroom, SZR : MEP & Specialize Services

: Approx 150,000 ft2 Area

Client : Al Nabooda Automobiles LLC Location : Porsche Showroom, SZR Service : MEP & Specialize Services Area : Approx 100,000 ft2



Client : Al Nabooda Automobiles LLC Location : Test Facility, Body & Paint Shop, DIP : MEP, Housekeeping & Specialize Services Service

Area : Approx 1,300,000 ft2



Client : Al Nabooda Automobi<u>les LLC</u>

: VW, Audi & Porsche Facilities, Sharjah Location

Service : MEP & Specialize Services

Area : Approx 390,000 ft2



: Al Nabooda Automobiles LLC Client

Location : VW, Audi & Porsche Facilities, Fujairah

Service : MEP & Specialize Services

Area : Approx 300,000 ft2



Client : Al Nabooda Automobiles LLC Location

: Audi Terminal, SZR

Service : MEP & Specialize Services

: Approx 55,000 ft2 Area



Client Location Service : Al Nabooda Automobiles LLC: Audi Workshop, Al Quoz: MEP & Specialize Services

Area : Approx 100,000 ft2



Client : Al Nabooda Automobiles LLC
Location : Performance Tuning (Mclaren), SZR

Service : MEP & Specialize Services

Area : Approx 90,000 ft2



Client : Al Nabooda Automobiles LLC
Location : Porsche Workshop, Al Quoz
Service : MEP & Specialize Services
Area : Approx 115,000 ft2



Client : Brand For Less
Location : BFL Mall Motor City
Service : MEP & Specialize Services
Area : Approx 80,000 ft2



Client : Al Nabooda Automobiles LLC
Location : VW Service Centre & Showroom, Rashidiya
Service : MEP & Specialize Services

Area : Approx 220,000 ft2



Client : Al Salam Community School

Location : ASCS, Al Qusais 2

Service : MEP & Specialize Services

Area : Approx 215,000 ft2



Client Location Service

: Dubai Education LLC

: Canadian University, Dubai Citywalk

: MEP & Specialize Services

: Approx 250,000 ft2 Area



Client : American University

: American University in Emirates, Location

Academic City

: MEP Services Service

Area : Approx 110,000 ft2



Client : Green Coast Real Estate LLC

: Naif Building 1, Naif Location

Service : MEP Services

Area : Approx 90,000 ft2



Location

: Green Coast Real Estate LLC

: Port Saeed Building, Port Saeed

Service : MEP Services

Area : Approx 100,000 ft2



: KHJ Properties LLC Client

Location : Dar Al Aman Building 34 A, Sharjah

Service : MEP Services

Area : Approx 170,000 ft2



: KHJ Properties LLC Client

Location : Dar Al Aman Building 34 B, Sharjah

Service : MEP Services Area : Approx 170,000 ft2



: KHJ Properties LLC

Client Location

: Dar Al Aman Building 24, Hor Al Anz East

Service: MEP Services

Area : Approx 200,000 ft2



Client : KHJ Properties LLC

Location: Dar Al Aman Building 11, Al Muraqqabat

Service : MEP Services
Area : Approx 85,000 ft2



Client : KHJ Properties LLC
Location : Dar Al Aman Building 6, Naif

Service : MEP Services
Area : Approx 57,500 ft2



Client : Arabian Scandinavian Insurance Co.

Location : Ascana Building 2
Service : MEP Services

Area : Approx 160,000 ft2



Client : Green Coast Real Estate
Location : Dagaya Building 1, Al Sabkha

Service : MEP Services
Area : Approx 20,000 ft2



Client : Green Coast Real Estate
Location : Dagaya Building 2, Al Sabkha

Service : MEP Services
Area : Approx 130,000 ft2



Client Location Service

Area

: Green Coast Real Estate

: Garhoud 16 Villas, Al Garhoud

: MEP Services

: Approx 60,000 ft2



: Green Coast Real Estate Client

Location : Rashidiya 22 Villas, Al Rashidiya

Service : MEP Services : Approx 70,000 ft2 Area



Client : Green Coast Real Estate

: Khabeisi Showroom, Al Khabaisi Location

Service : MEP Services Area : Approx 35,500 ft2



: Brand For Less Client

Location : BFL Yoto Warehouse, Jabal Ali Industrial

Service : MEP Services

Area : Approx 330,000 ft2



Client : Khalifa Juma Al Nabooda Location : KJAN Building, SZR

Service : Cleaning Services Area

: Approx 20,000 ft2



: Brand For Less Client Location : 7 Outlets in Dubai

Service : MEP & Cleaning Services

: N/A Area

The Future Ahead

Integration + Intelligence + Sustainability + User Experience + Lifecycle Thinking



1. Integration at the Core (IFM)

All services (hard, soft, and specialized) are managed through a single point of control-ensuring cost-efficiency, unified reporting, and streamlined communication. It also promotes strategic partnerships with FM providers instead of fragmented vendor models.





2. Data & Technology-Driven Operations

IoT sensors monitor HVAC, lighting, air quality, and occupancy. Al and machine learning drive predictive maintenance, while digital twins offer virtual building models for planning. CAFM/IWMS software integrates all FM tasks, assets, and performance into centralized systems.

5. Lifecycle and Asset Intelligence

productivity.

FM now focuses on predictive and prescriptive maintenance using asset intelligence. Performance is tracked throughout the asset lifecycle to maximize value and reduce downtime.

elements to enhance user experience and



3. Sustainability & ESG Alignment

Facilities management supports Net Zero goals through energy optimization, green procurement, waste reduction, and sustainable maintenance. ESG reporting tools are embedded into FM systems for compliance and transparency.



Smart dashboards provide real-time views into operations, energy use, compliance, and costs. This enables data-driven decision-making and long-term strategy development.



